



# COURSE OVERVIEW: January 2023

Course	Link	Customer Support	Course Description	Access Period	Registration Due Date
Compliance Risk Management	<a href="#">VITARA—Compliance Risk Management</a>	<a href="mailto:OL2301@imf.org">OL2301@imf.org</a>	This approximately eight-hour-long introductory course focuses on modern Compliance Risk Management (CRM) good practices. The strategic goal of CRM is to steadily increase the level of voluntary compliance over time by identifying and prioritizing risks and implementing treatments to address the risks. In this module, you will learn how adopting a systematic approach to CRM supports tax administrations to deliver this core function and achieve their overall goals successfully.	February 7, 2023 – February 28, 2023 (3 weeks)	January 31, 2023
Human Resource Management	<a href="#">VITARA—Human Resource Management</a>	<a href="mailto:OL23107@imf.org">OL23107@imf.org</a>	The course provides fundamental knowledge on HRM matters within a tax administration including among others HRM strategy and its implementation, HRM organizational models, HRM functions and the key areas of an effective HRM system.	January 1, 2023–April 15, 2023 (15 weeks)	March 4, 2023
Strategic Management—English	<a href="#">VITARA—Strategic Management</a>	<a href="mailto:OL23112@imf.org">OL23112@imf.org</a>	The course highlights the different plans tax administrations create in relation to their strategy and its implementation. The module also elaborates on the common challenges and risks leaders of tax administrations face, the common mistakes made, and international good practices to follow in the strategic management of a tax administration.	January 1, 2023–April 15, 2023 (15 weeks)	March 4, 2023
Strategic Management—French	<a href="#">VITARA—Strategic Management</a>	<a href="mailto:OL22164@imf.org">OL22164@imf.org</a>		May 1, 2022–April 15, 2023 (50 weeks)	March 4, 2023
Strategic Management—Spanish	<a href="#">VITARA—Strategic Management</a>	<a href="mailto:OL22205@imf.org">OL22205@imf.org</a>		September 1, 2022–April 15, 2023 (32 weeks)	March 4, 2023
Reform Management Fundamentals	<a href="#">VITARA—Reform Management Fundamentals: Setting up a Reform Program</a>	<a href="mailto:OL23110@imf.org">OL23110@imf.org</a>	The course explains key concepts of reform management, the process of developing a tax administration reform program, the key management and governance arrangements of tax administration reforms as well as tax administration reform project management.	January 1, 2023–April 15, 2023 (15 weeks)	March 4, 2023
Reform Management Specific Topics	<a href="#">VITARA—Reform Management Specific Topics: Managing a Reform Program</a>	<a href="mailto:OL23111@imf.org">OL23111@imf.org</a>	The course focuses on the implementation of reforms and introduces tools and methods in planning, monitoring and reporting tax administration reform programs, approaches to resource reforms and risk management, successful change management practices as well as the concept of post-implementation evaluation.	January 1, 2023–April 15, 2023 (15 weeks)	March 4, 2023

Institutional Governance	<a href="#">VITARA— Institutional Governance</a>	<a href="mailto:OL23108@imf.org">OL23108@imf.org</a>	The course introduces the internal and external governance frameworks for tax administrations. It covers topics such as the principles of accountability and transparency, governance safeguards, external oversight, internal controls, governance responsibilities for senior leaders in a tax administration.	January 1, 2023–April 15, 2023 (15 weeks)	March 4, 2023
Organization	<a href="#">VITARA— Organization</a>	<a href="mailto:OL23109@imf.org">OL23109@imf.org</a>	This course helps build knowledge and understanding of critical features in the organizational design of tax administrations.	January 1, 2023–April 15, 2023 (15 weeks)	March 4, 2023