

Course	Link	Customer Support	Course description	Access period	Registration due date
Human Resource Management	<a href="#">VITARA - Human Resource Management</a>	<a href="mailto:OL22198@imf.org">OL22198@imf.org</a>	The course provides fundamental knowledge on HRM matters within a tax administration including among others HRM strategy and its implementation, HRM organizational models, HRM functions and the key areas of an effective HRM system.	September 1, 2022 - December 31, 2022 (17 weeks)	November 19, 2022
Strategic Management - English	<a href="#">VITARA - Strategic Management</a>	<a href="mailto:OL22196@imf.org">OL22196@imf.org</a>	The course highlights the different plans tax administrations create in relation to their strategy and its implementation. The module also elaborates on the common challenges and risks leaders of tax administrations face, the common mistakes made, and international good practices to follow in the strategic management of a tax administration.	September 1, 2022 - December 31, 2022 (17 weeks)	November 19, 2022
Strategic Management – French	<a href="#">VITARA - Strategic Management</a>	<a href="mailto:OL22164@imf.org">OL22164@imf.org</a>		May 1, 2022 - April 15, 2023 (50 weeks)	March 4, 2023
Strategic Management – Spanish	<a href="#">VITARA - Strategic Management</a>	<a href="mailto:OL22205@imf.org">OL22205@imf.org</a>		September 1, 2022 - April 15, 2023 (32 weeks)	March 4, 2023
Reform Management Fundamentals	<a href="#">VITARA - Reform Management Fundamentals: Setting up a Reform Program</a>	<a href="mailto:OL22194@imf.org">OL22194@imf.org</a>	The course explains key concepts of reform management, the process of developing a tax administration reform program, the key management and governance arrangements of tax administration reforms as well as tax administration reform project management.	September 1, 2022 - December 31, 2022 (17 weeks)	November 19, 2022
Reform Management Specific Topics	<a href="#">VITARA - Reform Management Specific Topics: Managing a Reform Program</a>	<a href="mailto:OL22195@imf.org">OL22195@imf.org</a>	The course focuses on the implementation of reforms and introduces tools and methods in planning, monitoring and reporting tax administration reform programs, approaches to resource reforms and risk management, successful change management practices as well as the concept of post-implementation evaluation.	September 1, 2022 - December 31, 2022 (17 weeks)	November 19, 2022
Institutional Governance	<a href="#">VITARA - Institutional Governance</a>	<a href="mailto:OL22193@imf.org">OL22193@imf.org</a>	The course introduces the internal and external governance frameworks for tax administrations. It covers topics such as the principles of accountability and transparency, governance safeguards, external oversight, internal controls, governance responsibilities for senior leaders in a tax administration.	September 1, 2022 - December 31, 2022 (17 weeks)	November 19, 2022
Organization	<a href="#">VITARA - Organization</a>	<a href="mailto:OL22197@imf.org">OL22197@imf.org</a>	This course helps build knowledge and understanding of critical features in the organizational design of tax administrations.	September 1, 2022 - December 31, 2022 (17 weeks)	November 19, 2022