IOTA News

IOTA joins the NTO Council for a second term

The Secretariat of the NTO Council (NTO) announced the new composition of the NTO General Assembly (GA) and NTO Council. The GA consists of nine NTO member organisations, which represent the majority of national tax administrations in the world. The NTO Council is the executive body of the NTO and is responsible for the determination of the NTO’s work programme. The new composition of the NTO GA and NTO Council was announced in the second week of August 2020. The NTO GA and NTO Council are elected every four years. The new NTO GA and NTO Council members will serve for a second term.

ISORA starts next week

ISORA 2020 (International Survey on Revenue Administrations) is the OECD’s biennial international survey that collects comparable data on tax administration from more than 150 Tax Administrations. The survey provides a snapshot of how tax administrations operate in different countries and how they are performing. ISORA 2020 will be launched in the second week of September 2020. As there was no survey in 2019, the 2020 round covers both 2018 and 2019 fiscal years. The ISORA coordinators and correspondents at the tax authorities of the study members have been preparing for the study’s launch for the past year.

Activities

Tax Debt Management Forum

October 2020, Digital Platform

October’s Tax Debt Management Forum will address new approaches to manage the tax debt. The forum will be held online and will be of interest to tax administrators and policymakers worldwide. The forum will feature keynote presentations, panel discussions, and interactive sessions. More information will be available soon.

Use of Data from Automatic Exchange of Information Forum

October 2020, Digital Platform

This forum will showcase the latest developments in the use of CRS data – from strategic focus to the latest innovative technology in the use of CRS data. The forum will feature keynote presentations, panel discussions, and interactive sessions. More information will be available soon.

Delivery of a service to Taxpayers Affected by Covid-19

October 2020, Webinar

The Spanish Tax Agency launches two calculators for the delivery of e-services to different segments of taxpayers affected by the COVID-19 outbreak. The calculators are designed to help taxpayers manage their tax obligations and comply with tax requirements during the pandemic. More information will be available soon.

Member News

Revenue Service of Georgia updates its call-centre infrastructure

The Revenue Service of Georgia updates its call-centre infrastructure to provide better service to taxpayers. The call-centre infrastructure has been modernized and is now equipped with more advanced features, such as a new call-routing system and a new online portal for taxpayers. More information will be available soon.

IOTA PAPER

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