

NEWSLETTER

NOVEMBER 2020

Dear Member,

October has been an exciting month in the life of IOTA: we have successfully hosted our first IOTA Forum in the cyberspace as well as two webinars. We are also preparing an extraordinary EC meeting and we have welcomed a new Secretariat member on board! We go ahead with full steam into the month of November, which will be filled with lots of interesting events. Keep on scrolling to find out more about our latest news and activities!

IOTA News

Memorandum of Understanding between IOTA and IBFD



After years of successful work together, IBFD and IOTA are going to sign a **Memorandum of Understanding of Cooperation**. The MoU aims at strengthening the capacity of tax administrations to share technical knowledge in cross-border taxation issues, and facilitating a dialogue between tax administrations and businesses. During the digitally streamed signing ceremony, Mr. Victor van Kommer from IBFD and Mr. Georgios Pitsilis, President of IOTA, are going to sign the MoU. The two organisations will also present the details and forms of their future cooperation. **The ceremony takes place on 5th November 2020, 2.00 PM CET, which you can watch Live. The Live stream link will be shared via email with IOTA Members.**

First Digital IOTA Forum of 2020



The **2020 IOTA Forum on the Use of Data from Automatic Exchange of Information (AEOI)** took place between 20th-22nd November. The event followed the theme **"Smart use of CRS data – from strategic focus to the latest innovative solutions"** and it was not only the first digital Forum of the series running since 2017, but also IOTA's first completely online Forum.

[Read more](#)

IOTA Welcomes New CPS Specialist

Ms. **Adrienn Juhász** has joined the IOTA team on 12th October, starting her onboarding from a home office environment. As IOTA's **Communication and Publication Specialist**, she aims at making our communication strategy more vibrant and efficient - including this newsletter!



[Read more](#)

NTO Webinar on Tax and Crime



The first NTO webinar of the „Tax and Crime” series took place on 14th October 2020, hosted digitally by IOTA. Since the beginning of the pandemic, this was the first technical event of the Network of Tax Organisations (NTO) held in the cyberspace, where over 180 participants from more than 80 different tax administrations worldwide joined the live broadcast to learn about the impact of Illicit Financial Flows.

[Read more](#)

Activities

Please note: Registration for the below events is only possible for Principal Contact Persons of IOTA. If you would like to attend, kindly contact the PCP of your Tax Administration to invite you to the event you are interested in.



Forum on Communication 4th-5th November 2020, Digital

Communication of Tax Administrations during and beyond Covid-19

Topics:

- Innovative initiatives and responses in the internal and external communication implemented throughout the pandemic
- How Covid-19 significantly changed the way tax administrations communicate internally and externally
- Lessons learned and to be applied in the future

[Find out more](#)



Human Resource Management Forum 10th-11th November 2020, Digital

Practical aspects and innovative solutions of People Management during the recent crisis and beyond

Topics:

- Staff involvement, engagement and motivation during remote working
- Leadership and management during distance working

[Find out more](#)



6th Regional Meeting on BEPS for Eurasian countries 17th-19th November 2020, Digital

Sharing information and experiences on BEPS implementation on a regional basis (joint IOTA-OECD event)

Topics:

- Address countries' tax administration and fiscal responses to Covid-19
- Update on the Inclusive Framework, including on addressing the tax challenges of the digitalisation of the economy
- Latest developments regarding the implementation of the BEPS minimum standards
- Update on the work carried out in the areas of transfer pricing and toolkits aimed at supporting low-capacity developing countries

[Find out more](#)



Forum on Combating VAT Fraud 24th-26th November 2020, Digital

New VAT fraud trends and future risks as consequence of the Covid-19 crisis

Topics:

- New VAT Fraud Trends;
- Future risks as a consequence of the Covid-19 as well as new auditing and controlling activities in the VAT anti-fraud strategy (management and strategy of fighting VAT fraud).

[Find out more](#)



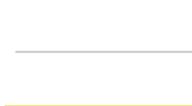
Forum on Implementation of Measures to counter BEPS 8th-10th December 2020, Digital

Strategies and practical application of working methods and tools developed to effectively tackle BEPS

Topics:

- Country-by-Country (CbC)
- Exchange of Tax Rulings
- Dispute prevention and resolution
- Application of the Principal Purpose Test (PPT) and Limitation of Benefits (LOB)
- Mandatory disclosure

[Find out more](#)



Webinar on Implementing Culture of Change in Tax Administrations 11th December 2020

Managing changes in the organisational culture caused by the COVID-19 crisis

Topics:

3 heads of HR of IOTA members will share their thoughts on:

- How implementing culture of change can determine success of an organisation in overcoming a crisis
- Practical aspects of developing and implementing culture of change during a pandemic and beyond

[Find out more](#)

Member News



Taxation of Electronic Services in the Republic of Moldova

The State Tax Service of the Republic of Moldova (STS) has taken an important step in the taxation of electronic services rendered by non-resident companies. They have designed a special platform for registration of the subjects of taxation, as well as for declaration and payment of the VAT – „e-Commerce VAT”. Currently, 38 non-resident companies have already registered with the State Tax Service as VAT-payers.

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The Spanish Tax Agency's DIVA System Awarded with Prize for Innovation in Management

The Spanish Government grants prizes for Quality and Innovation in Public Management on an annual basis. In the 13th edition, the Spanish Tax Agency has been awarded with the prize for innovation in management for its DIVA system for VAT refunding to travellers. DIVA is the system developed by the Spanish Tax Agency for digital stamping of the proof of departure for TAX FREE claims.

[Read more](#)

State Tax Service of Ukraine Carried Out International Digital Conference 'BEPS Implementation in Ukraine'



The digital conference, which took place 24th-25th September, aimed at sharing knowledge and experience, and discussing challenges in the implementation of BEPS Action plans and other international tax standards. Among other participants, Tracey Brooks, IOTA International Tax Advisor, also attended the event and gave the presentation on "Implementing Measures to Counter BEPS: Overcoming Operational Challenges".

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