Dear Member,

Would you like to see your IOTA Paper published? Do you know you can share your own experiences, best practices or original ideas, through the submission of a paper to the IOTA Journal? Join our community and your name will be amongst the greats. Don't forget to include your paper with the Conference Proceedings on 8th-10th June.

The updated IOTA Work Programme 2021-2024 is now available on our website. Upon publication, the Work Programme outlines the IOTA’s priorities and activities for the next three years, including a series of projects and initiatives, such as the current edition of the newsletter.

In the framework of activities of the IOTA Forum on Human Resource Management, the following changes were introduced in the Internal Manual of the State Tax Service:

- Remote working.
- New HR policies for employees.
- Voluntary Retirement Programme.
- Hiring of temporary personnel.
- New remuneration and reward system.
- Measures to ensure the safety and health of employees.
- Measures to improve employee well-being.
- Measures to support the motivation of employees.

In addition, the Internal Manual includes new roles and responsibilities for employees and managers, as well as guidelines for maintaining effective communication and collaboration.

We look forward to your feedback and suggestions on these changes.

Yours sincerely,
[Your Name]