

NEWSLETTER - AUGUST 2022

CATCH UP WITH THE LATEST IOTA NEWS!

MONTHLY HIGHLIGHTS:

- Interview: 26th General Assembly of IOTA - 'It ran like a Swiss watch'
- Browse through our Tax Tribune Magazine - The latest edition is available online
- SAVE THE DATE – IOTA Annual International Conference 18th-19th October 2022, Athens, Greece

Here is what we are talking about.

IOTA NEWS

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27.07.2022

26th General Assembly of IOTA - Interview

'It ran like a Swiss watch' – noted precisely Hans D'Hondt from Belgium, one of the high-ranking tax officials who attended the 26th General Assembly of IOTA which took place in an important economic and financial hub at the

foot of the Swiss Alps. Under the framework of the newly developed hybrid format, the Organisation together with the Swiss Presidency of IOTA successfully held its 26th General Assembly on 29th-30th June 2022 in Zurich, Switzerland giving a fresh start and a totally new experience to its most important activity after two years of virtual operation. Most of the attendees highlighted the importance of the face-to-face meetings particularly in an international network like IOTA. We asked Director Generals and representatives

to share their first impressions of the event with us. In the following interview they reveal their experience from the first hybrid General Assembly in the history of IOTA and more.

[Read more](#)

UPCOMING ACTIVITIES

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Please note: Registration for the below events is only possible for Principal Contact Persons of IOTA. If you would like to attend, kindly contact the PCP or Shadow PCP of your Tax Administration to invite you to the event you are interested in.

14th September 2022, Digital via MS Teams

Webinar on Delivering Taxpayer Services through Social Media

The main objectives of this event are to share country examples of the utilisation of social media in the delivery of tax services and in fostering interactions with taxpayers.

More specifically the Webinar will:

- Explore strategies IOTA member tax administrations are employing to create a new dimension on social media that is focused on service delivery;
- Explain how to use social media platforms as effective tools for providing services to taxpayers nowadays;
- Share lessons learned.

[Find out more](#)

11th-13th October 2022, Budapest, Hungary, Hybrid

Forum on Communication “Building trust in tax administration”

The Forum brings together communication experts of IOTA member tax administrations from both EU and non-EU countries to discuss strategies and practical application of communication campaigns to effectively enhance the reputation and trust in tax administrations, and consequently tax compliance.

The purpose of this year's Forum will be to share strategies and experiences on how IOTA countries are trying to enhance trust internally, within their own tax employees, and externally among taxpayers (e.g. tax practitioners, businesses, young people etc.).

[Find out more](#)



SAVE THE DATE

IOTA Annual International Conference

We are proud to announce that the *Independent Authority for Public Revenue of the Hellenic Republic* in collaboration with the *Intra-European Organisation of Tax Administrations (IOTA)* will host the **IOTA Annual International Conference in Athens on 18th-19th October 2022**.

This year's Annual Conference is going to bring together the commissioners of IOTA member tax administrations along with the representatives of international organisations, the business community and academic society, to foster a debate on ***"Building a hybrid tax administration for greater agility and resilience in a changing world"***.

A particular focus of the IOTA Annual Conference will be on:

- Developing a hybrid strategy that works for everybody
- Major organisational elements of the hybrid organisation
- Aligning the organisation's setup with customer expectations

- Re-considering the organisational capabilities
- Hybrid work models: digitalisation, future workplace
- Advantages and disadvantages of a hybrid organisation
- Measuring the results of a hybrid transformation.

This **1.5 day event** will connect like-minded tax administration commissioners, senior officials, and tax professionals via a finely curated selection of thought leader keynotes and masterclasses, insightful case presentations and engaging panel discussions to deal with today's challenges and face tomorrow with confidence by sharing **PRACTICAL IDEAS with IMPACT**.

There will be more to follow soon.

LATEST VIDEOS

26th General Assembly of IOTA (for registered users of the IOTA Website only)



LATEST PUBLICATIONS

06.07.2022

**Browse through the IOTA Tax
Tribune Magazine - The Latest
Edition is Available Online**



The 43rd edition of the IOTA's Tax Tribune Magazine is now available online. Taxation of incomes from cryptocurrency transactions in Armenia, new video call service for taxpayers in Italy and a high-level floorball referee at the Swiss FTA just to mention a few topics that are

discussed in the latest edition of the Tax Tribune Magazine. Vol.43 features 8 articles from 6 member countries including Armenia, Bulgaria, Italy, Lithuania, Portugal, and Switzerland.

[Discover more](#)

Submit your IOTA Paper!

Would you like to see your IOTA Paper published? Do you have any relevant issues you wish to share? Apply NOW!

Please note: Before submitting your paper, kindly contact the IOTA PCP of your Tax Administration for approval and include them in your correspondence with us as well. Thank you for your cooperation!

[Submit IOTA Paper](#)

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