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NEWSLETTER - OCTOBER 2023

Workshop

Virtual assets:
risks and opportunities for
tax administration

12-14 December



Forum

the Use of Data from the
Automatic Exchange of
Information (AEoI)

5-7 December

Dear ,

September brought us two engaging events with our international partners, the 2nd NTO Technical Conference and the ISORA Workshop in collaboration with OECD. Also a very popular IOTA Webinar about virtual currencies with more than 300 participants and a Digital Workshop on unstructured data.

The rest of the autumn months will keep us busy with exciting IOTA Forums and Workshops on communication, BEPs, disinformation, HR, AEoI and virtual assets.

Scroll down for more details and check out our activity calendar!

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IOTA NEWS

2nd NTO Technical Conference



Technical Conference

hosted by  ATAF

"Digitalisation of Tax Administrations and Contemporary Issues"

On 5-7 September 2023, the Network of Tax Organisations (NTO) Council and its nine member organisations, including IOTA, in collaboration with the African Tax

Administration Forum (ATAF) successfully held the 2nd NTO Technical Conference in Cape Town, South Africa. The hybrid event ran under the main theme of "Digitalisation of Tax Administrations and Contemporary Issues" and was joined by over 150 participants in-person and over 200 virtually including the heads and representatives of 10 regional tax organisations along with the Study Group on Asia-Pacific Tax Administration and Research (SGATAR) as the newest member of the NTO.

Hosted by the African Tax Administration Forum (ATAF), this year's conference discussed the digital transformation of tax administrations, tax compliance, and enforcement technology, in addition to focusing on emerging technologies and their potential impact on revenue administrations. Key highlights of the conference were the country case studies, empirical research on the impact of digitalisation on tax administration, and the lessons can draw from these both collectively and individually. The Cape Town conference was opened by the Head of the NTO Council and Executive Secretary of the African Tax Administration Forum (ATAF), Mr. Logan Wort, and received inputs from the German Federal Ministry for Economic Cooperation and Development (BMZ) and the European Commission. IOTA also had the pleasure of contributing to the technical program of the conference by offering presentations from its member tax administrations during the plenary and breakout sessions.

[Find out more](#)



Successfully organised IOTA-OECD ISORA 2023 Workshop in Vienna, Austria

On 6-8 September 2023, a successful joint IOTA-OECD ISORA 2023 Workshop took place in Vienna, Austria. The 3-day event

was hosted by the Federal Ministry of Finance of the Republic of Austria. The IOTA's organiser team including Roman Bichevoy, Strategy & Institutional Development Manager, and Oksana Stepanenko, International Taxation Expert represented IOTA Secretariat at the Workshop. The Workshop brought together nearly 55 in-person participants from 35 countries, mostly from the IOTA membership. Plenary sessions of the workshop were broadcast live through Microsoft Teams (MS), where participants from up to 10 other participating countries could follow the presentations virtually.

[Find out more](#)



IOTA Webinar on International Approaches to Virtual Currency

On 13 September 2023, IOTA successfully gave a fresh start to the autumn season of its Work Programme 2023 with an engaging Webinar on “International Approaches to Virtual Currency”. Over 300 participants from 30 IOTA member tax administrations gathered in the virtual space to deepen their knowledge of virtual currencies, learn more about the latest trends, and new challenges in terms of risk analysis, and how IOTA member administrations approach the tax treatment of virtual currency.

[Find out more](#)



Expand your professional horizons in the autumn season with VITARA

The autumn season brings a new beginning and an opportunity for further learning and expanding our professional knowledge with the help of VITARA. In the latest issued Course Overview, you can discover six e-learning modules in the fields of Human Resource Management, Reform Management, Strategic Management, and Institutional Management. Some of the virtual training modules are also available in French and Spanish. In addition, as a new development of VITARA's portfolio, the Organisation course has also been expanded to include the Arabic language.

[Find out more](#)

Using Unstructured Data to



Improve Compliance Risk Management in Tax Administrations

On 27-28 September 2023, IOTA successfully held its latest workshop, "Using Unstructured Data to Improve

Compliance Risk Management in Tax Administrations". This digital event had over 160 registered participants from 31 IOTA countries and featured speakers from various member tax administrations including Finland, Italy, Norway, and the United Kingdom, as well as presenters from the business community such as Alvara and Fonoa. This 2-day IOTA workshop provided an opportunity for the IOTA member tax administrations to discuss the approaches they have taken to storing, managing, and analysing unstructured data, and how it has been used to identify non-compliance. Digital participants were able to look at some current good practices and consider how to improve the use of unstructured data in their own administration.

[Find out more](#)

UPCOMING ACTIVITIES

Please note: Registration for the below events is only possible via IOTA Principal Contact Persons. If you would like to attend, kindly contact the PCP or Shadow PCP of your Tax Administration to invite you to the event you are interested in.



10-12 October 2023, Budapest, Hungary,
Hybrid

FORUM on Communication

Target audience: Participants should be senior tax officials (managers, experts) from IOTA member tax administrations who are working in the field of communication. They should have a good knowledge of the topics to be addressed during the Forum and be in a position to express opinions on the effectiveness of their current practices, in discussion with other delegates.

The purpose of this year's Forum will be to share strategies and experiences on how IOTA member tax administrations are dealing with the new digital communication channels, social media, IT tools, AI technology, and consequently measure the effect and impact of these communication tools.

Registration for online participants is open until 6th October. Sign in TODAY!

[Find out more](#)



17-19 October 2023, Budapest, Hungary,
Hybrid

FORUM on Implementation of Measures to counter Base Erosion Profit Shifting (BEPs)

Target audience: Participants are representatives from IOTA member tax administrations who are responsible for and/or dealing with the practical implementation of BEPS measures.

The main purpose of the Forum on Implementation of Measures to Counter Base Erosion and Profit Shifting (BEPS) is to share knowledge and experiences between IOTA member tax administrations to identify best practices in the way tax administrations operate upon the implementation of the BEPS Action Plan.

Registration for online participants is still open. Claim your spot!

[Find out more](#)



25-26 October 2023, Digital via MS Teams

DIGITAL WORKSHOP on Understanding and Mitigating the Disinformation Threats in Tax Administration

Target audience: Participants should be senior tax officials (managers, experts) from IOTA member tax administrations who are working in the field of communication and social media as well as IT expert in cybersecurity against disinformation threats and fake news.

Disinformation or "fake news" has continuously proven to be a pervasive threat in the digital space. The spread and persistence of disinformation especially in social networking media sites currently factors as one of the most challenging threats for users and content

administrators alike. Disinformation attacks use manipulated, mis-contextualized, misappropriated information, deepfakes, cheapfakes, and so on.

The main objective of the IOTA workshop is to clarify the threat level of disinformation in the environment of tax administration and basic proposals for lowering the severity of the threat and handling the impacts.

Registration is already open. Save your cyber seat today!

[Find out more](#)



14-16 November 2023, Budapest, Hungary, Hybrid

FORUM on Human Resource Management

Target audience: Learn & Development managers and specialists, HR managers and experts of IOTA member tax administrations, representatives of training institutions for tax officials, mid/senior managers interested in the L&D strategies and approaches.

Tax authorities are undergoing large scale transformation of their operating models to deliver their services to taxpayers in the most efficient way. Such transformation is driven by the challenges arising from the post-pandemic period and global high-impact events on the one hand and latest technological developments on the other hand.

Every organisation needs to adapt to the emerging big trends affecting future work and this will be a major question what HR leaders and professionals should do to prepare for the future.

After 5 years of its operation, the IOTA Human Resources Management (HRM) Forum will focus on the topic of Learning and Development of tax officials, trying to explore the new strategies and innovative approaches to the L&D in tax administrations.

The Forum plans to discuss different L&D practices of IOTA member countries with a focus on the two main aspects:

- People (L&D strategies, Future skills, Leadership, mentoring and coaching);
- Platforms and technologies (online training tools, blended learning, knowledge transfer, learning and management systems).

The main objectives of the Forum meeting are:

- Exchange best practices and forward-looking solutions in identifying and building new skills and competencies required for tax officials;
- Showcase innovative Learning and Development solutions;
- Strengthen and develop an IOTA network of HR and L&D professionals through activities of this Forum.

Registration for online participants is still open. Apply now!

[Find out more](#)



5-7 December 2023, Budapest, Hungary, Hybrid

FORUM on the Use of Data from the Automatic Exchange of Information (AEOI)

SAVE THE DATE

Target audience: Participants are senior tax officials (advisors, inspectors, managers, data scientists, etc.) from IOTA member tax administrations who are dealing with the practical implementation of CRS as well as those responsible for the effective use of data from the AEOI.

Established in 2017, the IOTA Forum on the Use of Data from Automatic Exchange of Information aims to create a platform for experts of IOTA member tax administrations to work collaboratively towards developing effective ways to access and use the data under the Automatic Exchange of Information (AEOI), Common Reporting System (CRS) and Foreign Account Tax Compliance Act (FATCA).

This year's Forum will focus on the following key topics:

- Facilitation on the compliance of Financial Institutions with CRS-related, FATCA, and DAC 2 reporting obligations,
- Methods/ Procedures for the use of CRS data to identify non-compliance of FIs/ Carried out audits in this field,
- Methods/ Procedures for the use of CRS data to identify non-compliance of domestic taxpayers,
- Using CRS data for enforcing tax compliance, and
- Advanced IT tools and CRS data analytics used by tax administrations

As a result of attending this Forum, delegates will achieve a greater understanding and awareness of:

- A better understanding of FI's operations, how they deal with data exchange requirements, and potential ways to improve the received data quality.
- A greater understanding of the effective implementation of AEOI and different approaches to improving FI's compliance.
- Different approaches in ensuring data quality; e.g. data validation, TIN verification, general due diligence standards
- A raised awareness of the effective use of the received CRS data to identify non-compliance of taxpayers.
- An increased knowledge of practical approaches to the use of the CRS data for encouraging taxpayer compliance and measuring the effect/evidence of the impact.
- Build up and maintain a network of specialists managing and planning the use of data from AEOI for tax compliance purposes

SAVE THE DATE

[Find out more](#)



12-14 December 2023, Budapest, Hungary

WORKSHOP on Virtual assets: risks and opportunities for tax administration

SAVE THE DATE

Target audience: Participants are senior officials/experts from IOTA member tax administrations involved in the area of crypto assets and digital currencies.

As a continuation of several IOTA Workshops and Webinars on the virtual assets, this in-person only IOTA Workshop will focus on to gain a better understanding of the impact virtual assets have on the whole tax chain, both as a risk but also as an opportunity, so that when different functions within the tax administration deal with them, it is clear which impact virtual assets (can) have on other functions. This should lead to better cooperation when dealing with virtual assets.

The expected outcomes of the Workshop are:

- To assist in the creation of a whole-of-administration approach on virtual assets, leaving a silo-based approach.
- Build up and maintain a network of senior officials/experts from IOTA member tax administrations involved in the subject area

SAVE THE DATE

[Find out more](#)

Submit your IOTA Paper!

Would you like to see your IOTA Paper published? Do you have any relevant issues you wish to share? Apply NOW!

Please note: Before submitting your paper, kindly contact the IOTA PCP of your Tax Administration for approval and include them in your correspondence with us as well. Thank you for your cooperation!

Submit IOTA Paper



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